

Eskom's Safety, Health, Environment and Quality (SHEQ) Policy (32-727)

Eskom will integrate safety, health, environment and quality requirements into its activities so that decisions are made to ensure the consideration of economic development, environmental quality, and social equity. This will assist in the continual improvement of performance and the achievement of stakeholder requirements.

Eskom's commitment to safety, health, environment and quality management is achieved through:

1. implementation of management systems;
2. achieving compliance with applicable legislative and other requirements;
3. addressing the needs and expectations of Eskom's electricity customers and stakeholders;
4. setting SHEQ objectives and measuring performance to achieve continual improvement;
5. conducting risk-based medical surveillance;
6. SHEQ training and awareness;
7. stakeholder engagement;
8. ensuring that Eskom's suppliers meet its SHEQ requirements;
9. ensuring that adequate resources are available for SHEQ management; and
10. the prevention of pollution, pursuing a low-carbon future and prioritising energy and water efficiency and conservation.

Eskom's principles and rules that underpin the way in which it approaches SHEQ are as follows:

1. Poor quality, occupational and environmental incidents are preventable.
2. A Zero Harm culture.
3. Management is accountable for SHEQ and the responsibility is with each employee.
4. Respect and care for people, the environment and assets.
5. Eskom will strive to ensure Zero Harm to employees, contractors, the public, and the natural environment.
6. Conformance to Eskom's Life-saving Rules applies to all employees, contractors, and visitors.
7. **No operating condition, or urgency of service, justifies exposing anyone to negative risks arising out of Eskom's business, causing an incident with health, safety, environmental, and quality consequences.**
8. Governance, decision-making processes and strategies are based on SHEQ objectives and criteria.


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This is an extract of the full policy, which is available at:

<http://www.eskom.co.za/OurCompany/SustainableDevelopment/Documents/Policy32-727.pdf>