



## Be smart and buy legal electricity vouchers

Customers are urged to buy Eskom prepaid vouchers only from legal Eskom national vendors that have their footprint in supermarkets, petrol stations, spaza shops, ATMs, mini markets or mobile apps and online banking.

Do not be deceived and tempted on social media by unknown people promising big discounts for their purchases.

Buying from illegal vendors is seen as bypassing the meter. Due to the fact that Eskom is losing revenue, these cases can also be persuaded as criminal cases in a court of law. If Eskom finds a customer buying illegal vouchers from a ghost vendor, a residential customer will be required to pay a minimum fine of R6 052.60 up to R30 000, depending on the size of the supply. Customers could even face prosecution.

These vouchers are illegal because the money paid goes to the syndicates and



not to Eskom or the municipalities who need the revenue to maintain the electricity networks.

A legal vendor will have a vendor identification sticker or sign on their premises. The sticker is issued by Eskom.

Legal vendors only sell the correct amount of electricity for the amount paid for.

Report suspected illegal vendors to Eskom on 08600 37566.

# Illegal connections are life threatening and put strain on the power supply system

- Overloading and illegal connections are **dangerous**
- And it can take hours or days to repair damaged equipment
- This leaves both **non-paying and paying customers without power** for longer periods of time
- Most **customers** who are not paying for their electricity also tend to be **wasteful**, increasing the rate at which the network overloads
- This rise in non-technical losses makes it **difficult** for Eskom to **attend to all our customer needs**



Illegal connections are found among all income groups in South Africa. In the past week the Eskom Margate team disconnected illegal connections in the Malibu Heights complex. In Gauteng Eskom is investigating a few affluent areas. City Power recently disconnected illegal connections in Dainfern, a high income area in Johannesburg.