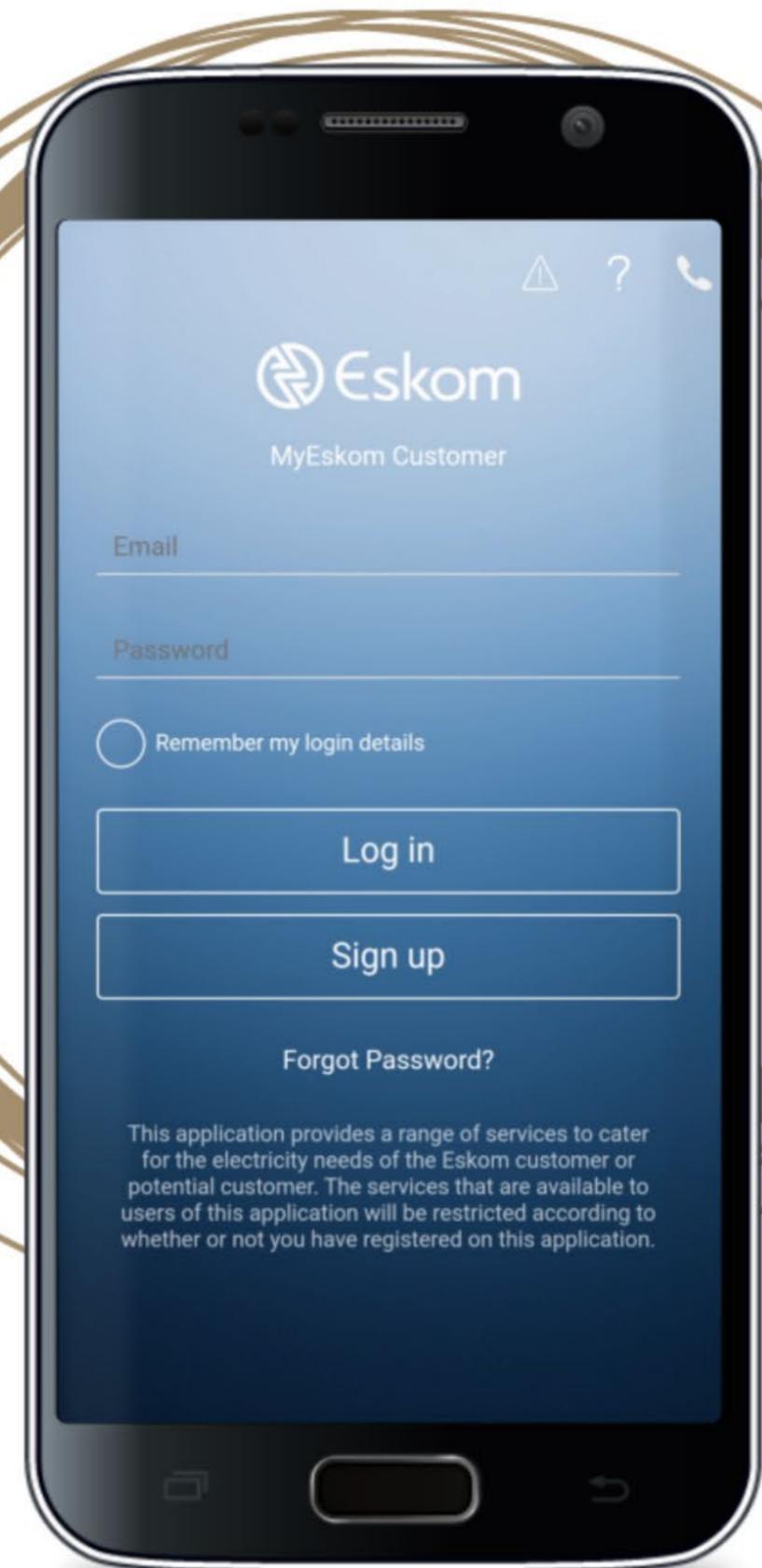


How to register on the MyEskom Customer App as an

# **Eskom account holder**

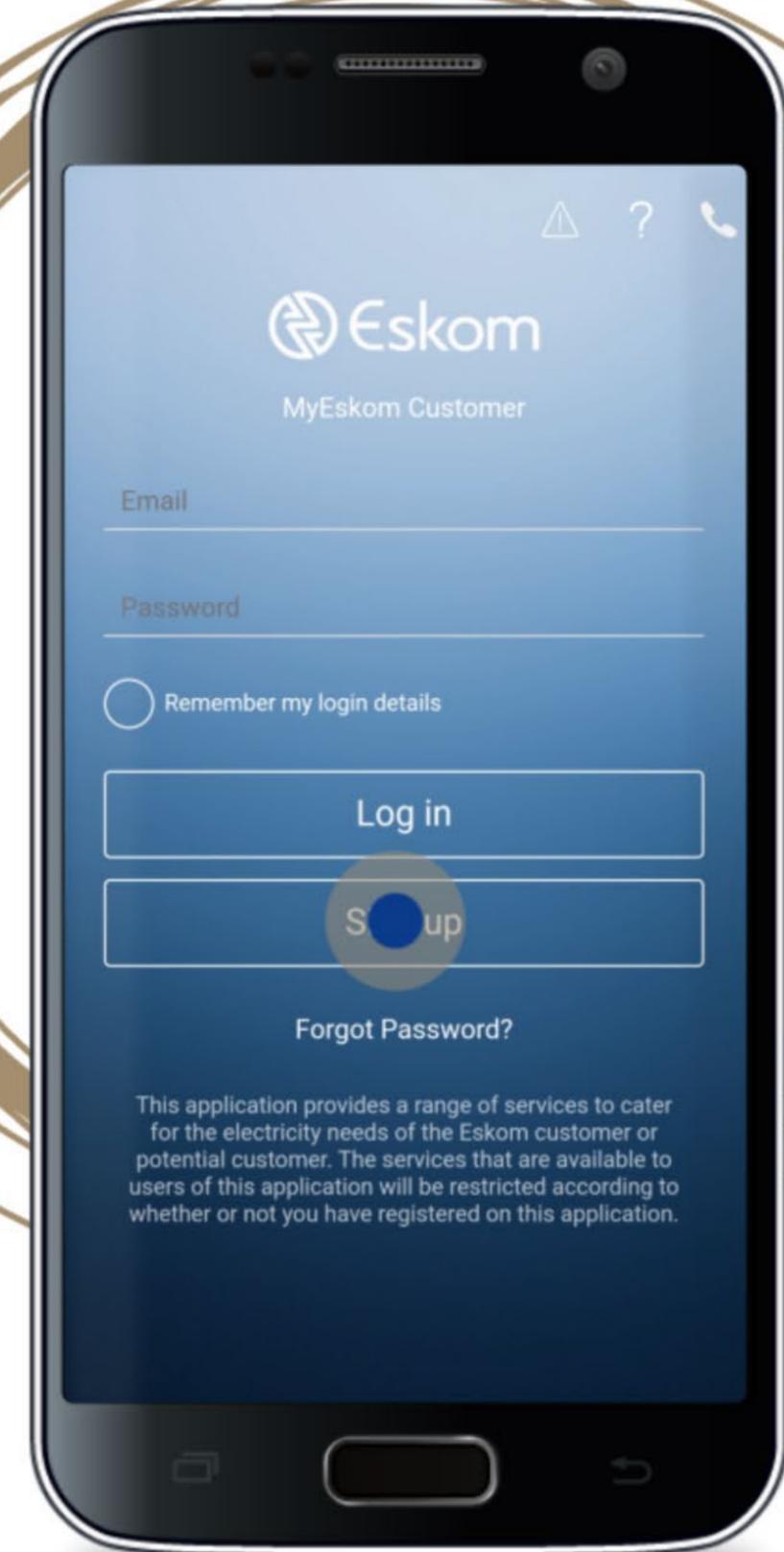
# STEP 1

Open the MyEskom Customer App



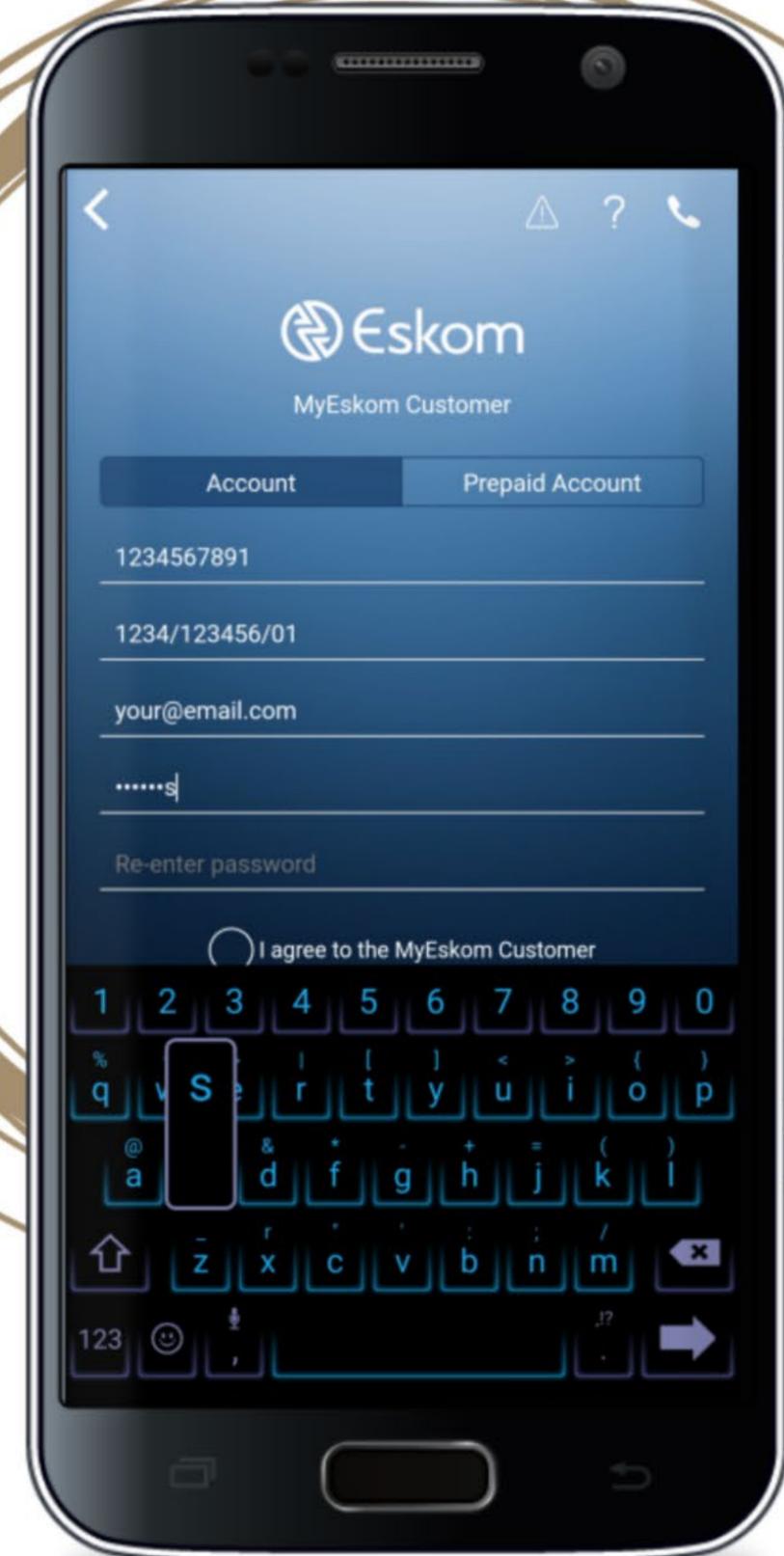
## STEP 2

Tap the **Sign up** button



## STEP 3

Fill in your details  
and set up a password



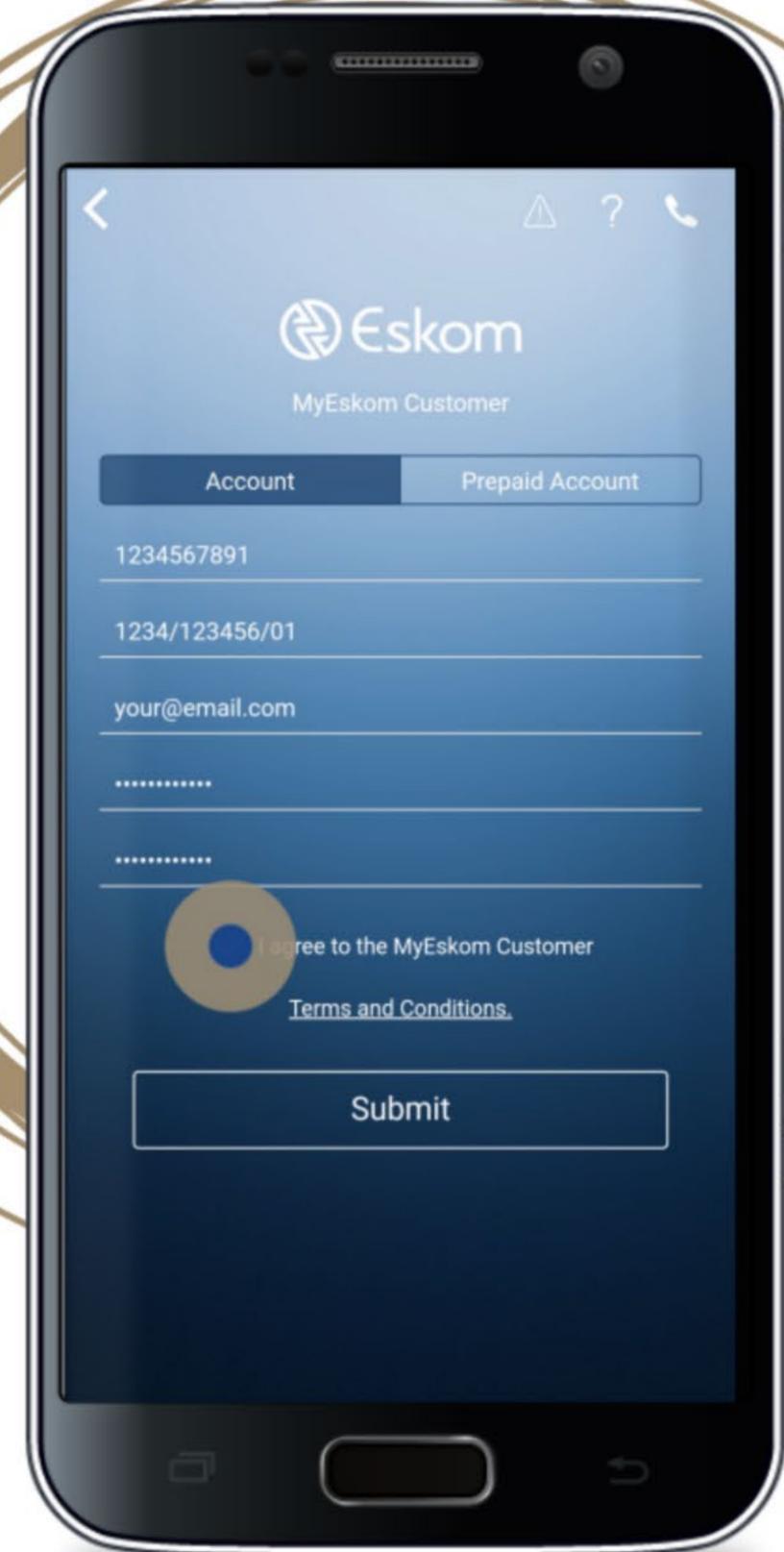
The image shows a smartphone screen with the MyEskom Customer registration form. The form is titled "Eskom MyEskom Customer" and has two tabs: "Account" and "Prepaid Account". The form fields are as follows:

- Account number: 1234567891
- Branch code: 1234/123456/01
- Email address: your@email.com
- Password: .....s|
- Re-enter password: (empty)
- Agreement:  I agree to the MyEskom Customer

A virtual keyboard is visible at the bottom of the screen, with the letter 'S' highlighted on the second row.

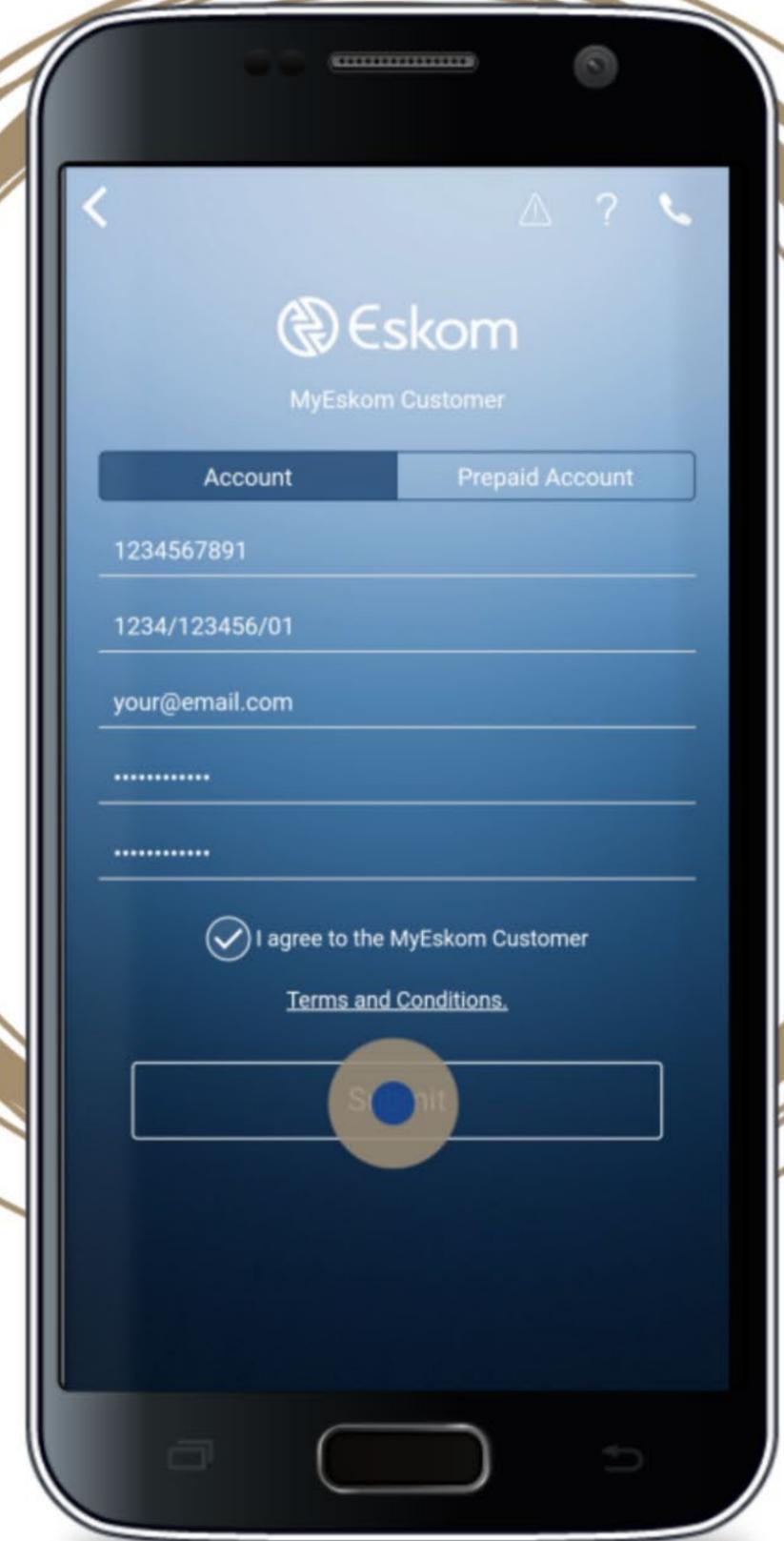
## STEP 4

Tap the circle next to I agree to the MyEskom Customer Terms and Conditions



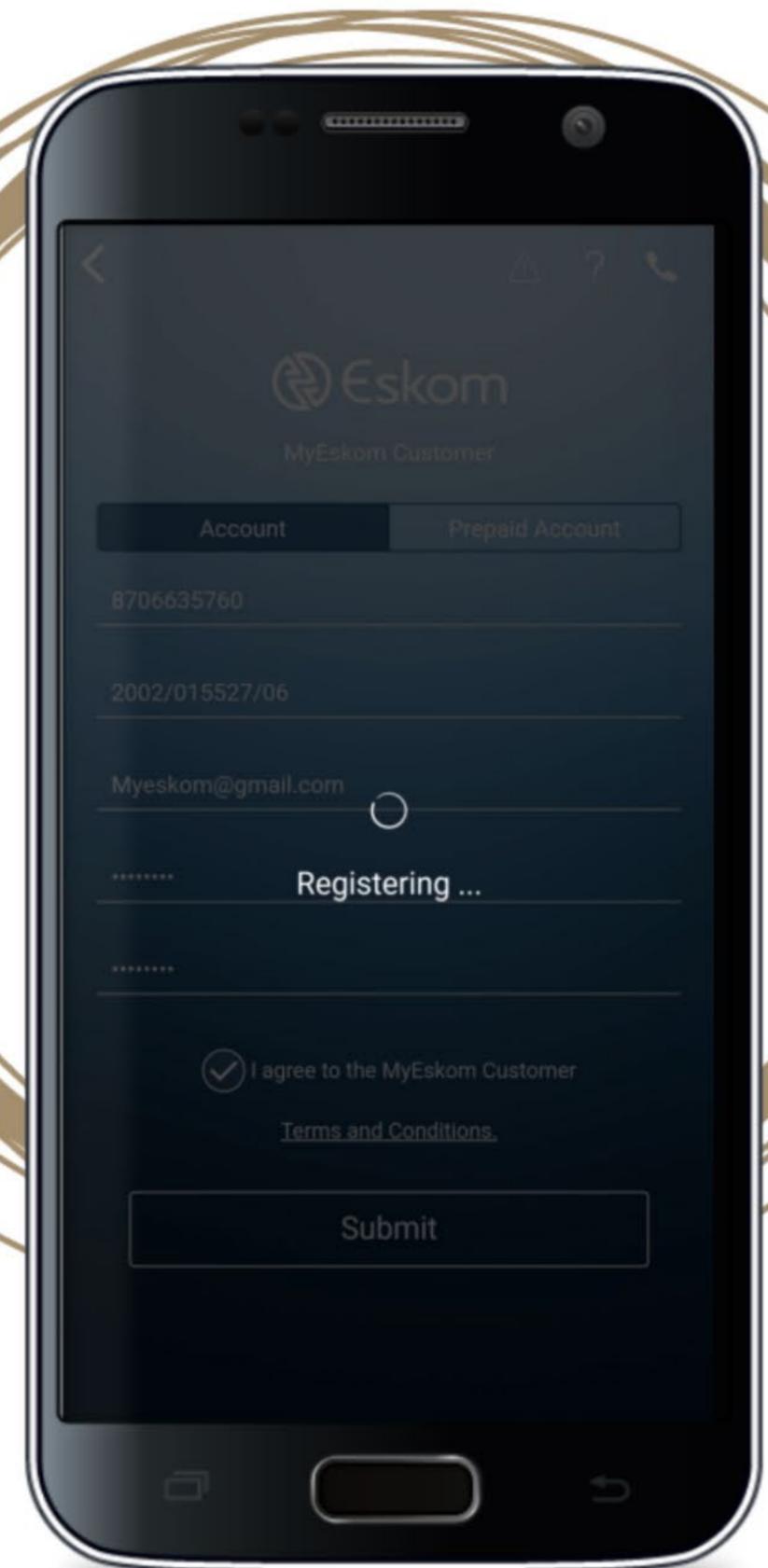
# STEP 5

Tap the **Submit** button

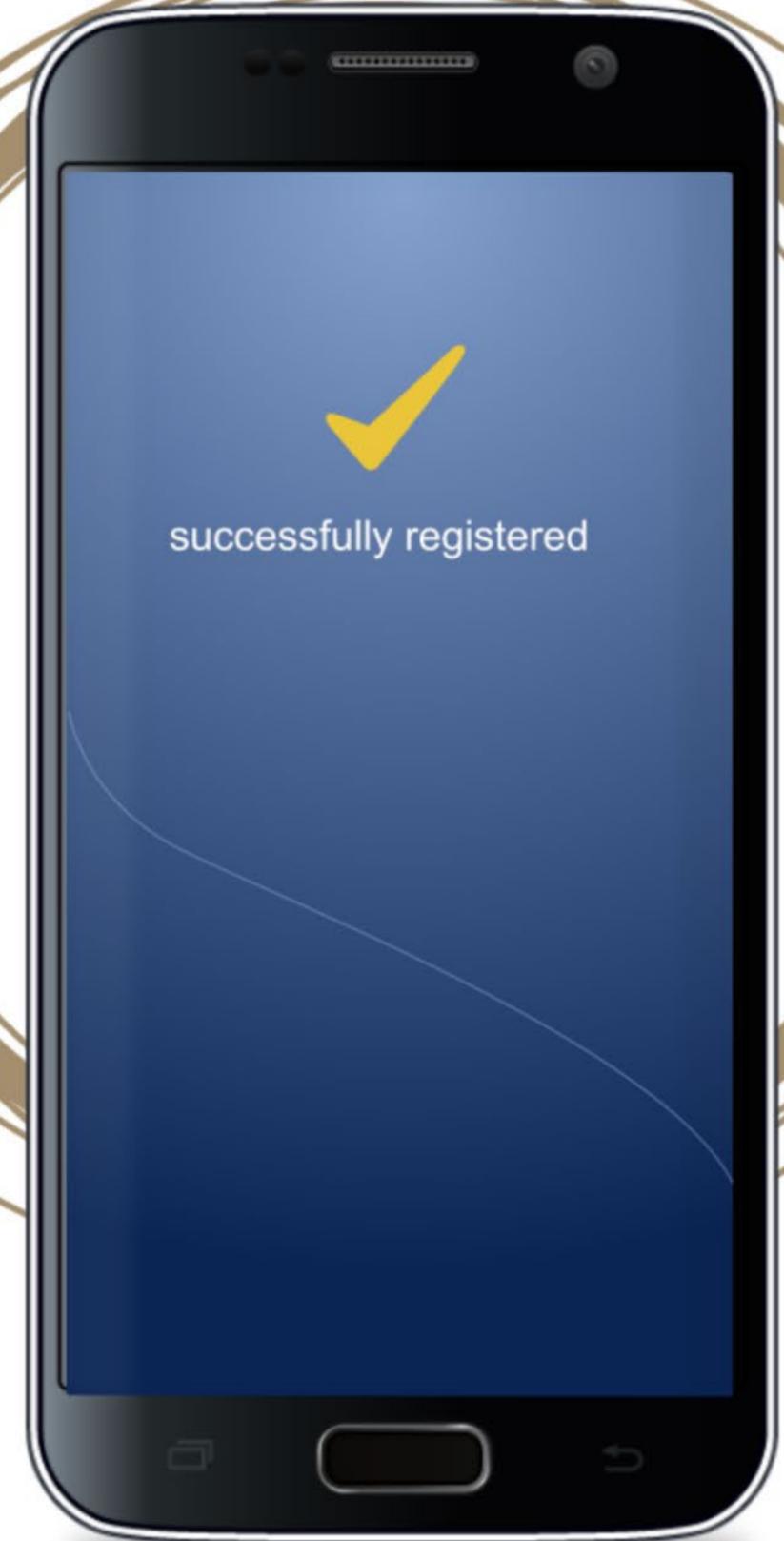


## STEP 6

A one-time password (OTP) will be SMSed to you to complete the registration process



**You've successfully registered  
on the MyEskom Customer App  
as an Eskom account holder!**



If you have any **problems**  
**registering**, please email us  
at [mobility@eskom.co.za](mailto:mobility@eskom.co.za)



