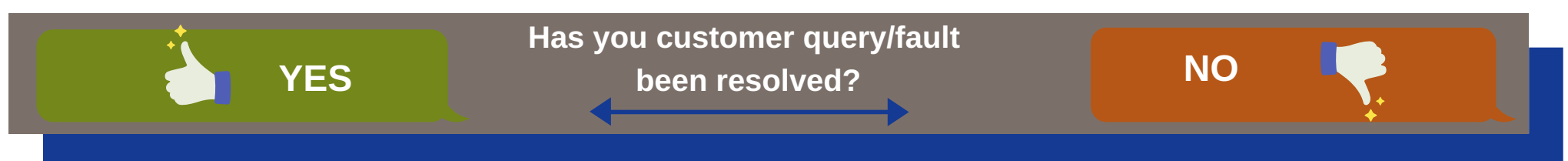
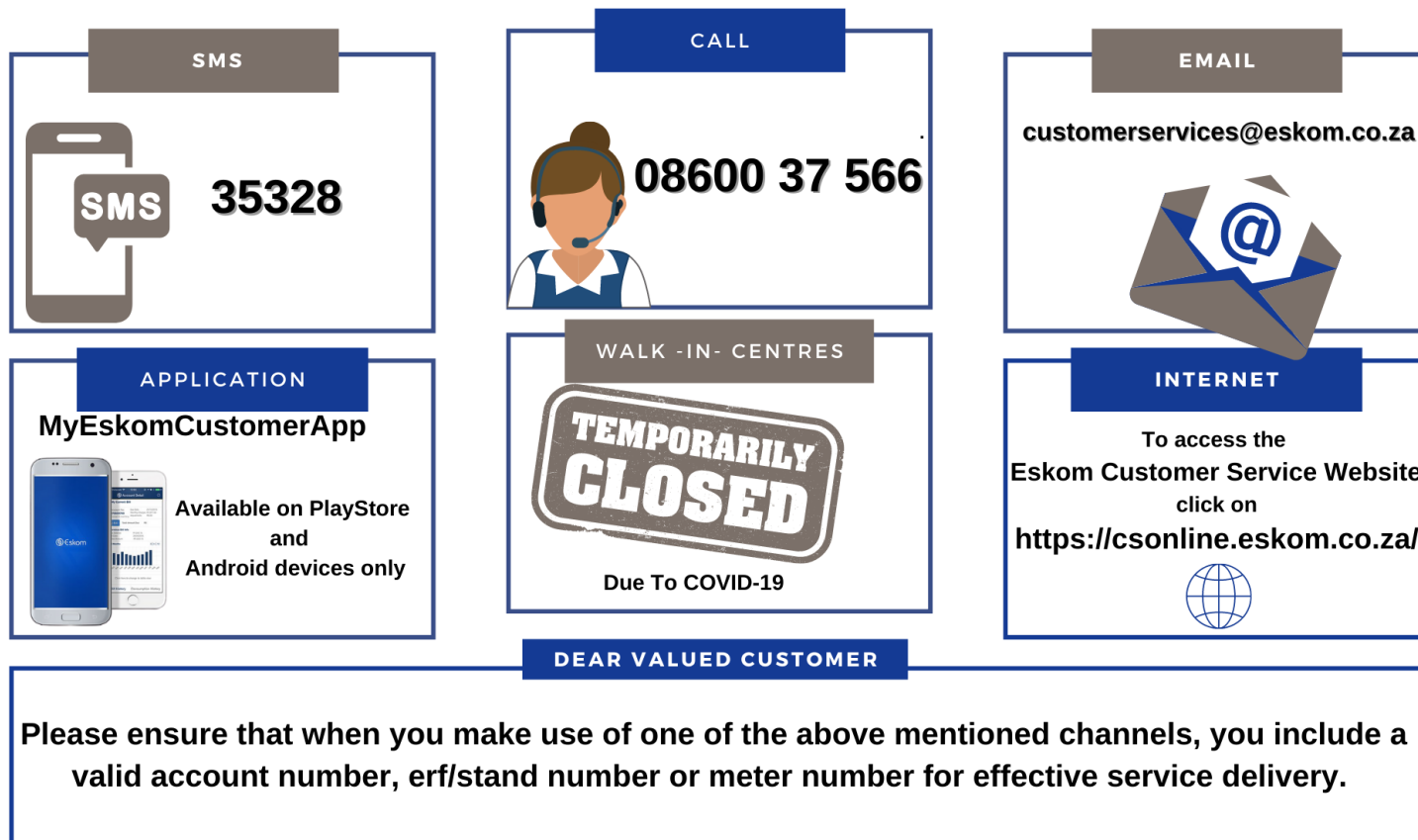


How to contact Eskom

IN THE LIMPOPO OPERATING UNIT



ALTERNATIVE CONTACT DETAILS

Eskom Distribution in Limpopo has made alternative communication channels available due to the temporary closure of our Hubs

These are available on weekdays between 08h00 – 16h00, excluding public holidays.

Mopani/Phalaborwa Area Office

Phalaborwa Hub: 015 780 7748/ 7739 /7790/ 7704 or (Hub Supervisor) 072 602 1261
Tzaneen Hub: 015 780 7703/ 7702 or (Hub Supervisor) 072 881 70443
Ga-Kgapane (Duiwelskloof) Hub: 015 309 1847 /1846 or (Hub Supervisor) 082 089 3400
Giyani Hub: 015 811 9272/ 9273/ 9274 or (Hub Supervisor) 081 741 7741

Capricorn/Polokwane Area Office

Lebowakgomo Hub: 015 633 8826/ 8810/ 8809 or (Hub Supervisor) 082 860 9917
Mokopane Hub: 015 409 6283/ 6282/ 6281/ 014 777 8285/ 011 800 5248 or (Hub Supervisor) 082 882 3129
Polokwane Hub: 015 299 0382/ 0355/ 0369/ 0540/ 0334 or (Hub Supervisor) 073 630 7471

Sekhukhune/Groblersdal Area Office

Groblersdal Hub: 013 262 7048/ 7069/ 7197 or (Hub Supervisor) 079 783 6846
Monsterlus Hub: 013 265 6486/ 018 632 7115/ 013 262 7197 or (Hub Supervisor) 0797836846
Jane Furse Hub: 015 409 6290/ 015 409 6290 / 013 23 10988 or (Hub Supervisor) 072 644 6573
Burgersfort Hub: 013 231 0988 or (Hub Supervisor) 072 644 6573

Waterberg/Lephalale Area Office

Lephalale Hub: 015 409 6285/ 014 762 0582/ 0589 or (Hub Supervisor) 072 687 9972
Bela-Bela: 014 736 9428/ 9432/ 014 762 0589 or (Hub Supervisor) 072 687 9972

Vhembe/Thohoyandou Area Office

Dzanani Hub: 015 962 7882/ 7884 or (Hub Supervisor) 072 123 7994
Makhado Hub: 015 519 2164/ 2162/ 2168 or (Hub Supervisor) 072 123 7994
Malamulele Hub: 015 299 0357/ 0318/ or (Hub Supervisor) 073 0188 101
Mutale Hub: 015 299 0677/ 0015 or (Hub Supervisor) 073 0188 101
Thohoyandou Hub: 015 962 7837/ 7906/ 7910/ 7860 or (Hub Supervisor) 082 752 2541

If your query/fault has NOT been attended to within 48 hours, after utilising the above channels, you may escalate your complaint to Customer Relations Management.

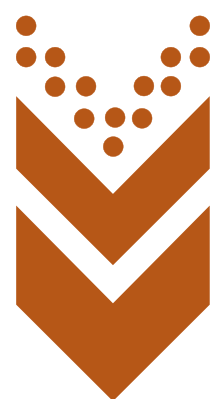
How to escalate a complaint IN THE LIMPOPO OPERATING UNIT

If your query/fault has NOT been attended to within 48 hours, please direct your complaint to the responsible Customer Relations Manager during weekdays. Provide your reference number

STEP 1

STEP 2

 	Lebowakgomo Mokopane Polokwane	Groblersdal Monsterlus Jane Furse Burgersfort	Tzaneen Giyani Phalaborwa Ga-Kgapane (Duiwelskloof)	Lephalale Bela-Bela	Dzanani Makhado Malamulele Mutale Thohoyandou	Customer Relations Manager Limpopo Operating Unit
	Hilton Rampedi 082 897 2447	Matshidiso Phaladi 083 396 0907	Thomas Ceko 083 626 2701	Matshidiso Phaladi 083 396 0907	Ntshavheni Nenguda 083 631 7097	Tendani Moloto 083 656 1408



If your complaint has not been resolved to your satisfaction, please make use of step 3 and 4 below

STEP 3

SENIOR MANAGER CUSTOMER SERVICE OPERATIONS

Nozipho Masakona
Cell number: 083 300 1828
Email: LPExecActionTeam@eskom.co.za

STEP 4

GENERAL MANAGER

Collin Reddy
Cell number: 074 011 8162
Email: LPExecActionTeam@eskom.co.za