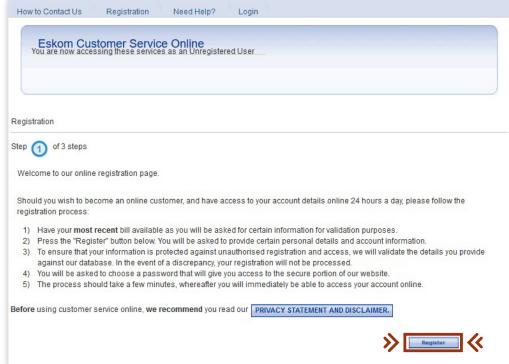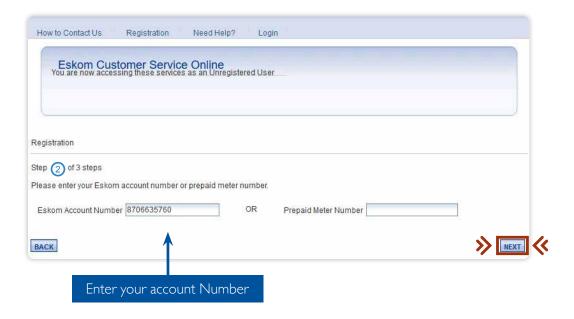# CS Online Registration

Eskom

Click on https://csonline.eskom.co.za/ GTConnect/Login/ to Register
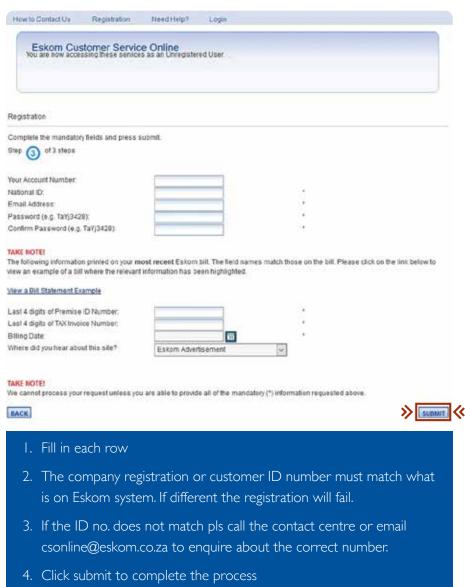

Read the instructions and click on register

Enter your account number and click 'next'

How to Contact Us   Registration   Need Help?   Login

Eskom Customer Service Online
You are now accessing these services as an Unregistered User

Registration

Step ② of 3 steps
Please enter your Eskom account number or prepaid meter number.

Eskom Account Number 8706635760   OR   Prepaid Meter Number

BACK   » NEXT «

Enter your account Number

Fill in the form to complete the process: Monthly billed customers

How to Contact Us   Registration   Need Help?   Login

Eskom Customer Service Online
You are now accessing these services as an Unregistered User

Registration

Complete the mandatory fields and press submit.

Step ③ of 3 steps

Your Account Number: *
National ID: *
Email Address: *
Password (e.g. TaYj3428):   *
Confirm Password (e.g. TaYj3428):   *

TAKE NOTE!
The following information printed on your **most recent** Eskom bill. The field names match those on the bill. Please click on the link below to view an example of a bill where the relevant information has been highlighted.

View a Bill Statement Example

Last 4 digits of Premise ID Number: *
Last 4 digits of TAX Invoice Number: *
Billing Date: *
Where did you hear about this site?   Eskom Advertisement

TAKE NOTE!
We cannot process your request unless you are able to provide all of the mandatory (*) information requested above.

BACK   » SUBMIT «

1. Fill in each row

2. The company registration or customer ID number must match what is on Eskom system. If different the registration will fail.

3. If the ID no. does not match pls call the contact centre or email csonline@eskom.co.za to enquire about the correct number.

4. Click submit to complete the process

Fill in the form to complete the process: Prepaid customers.