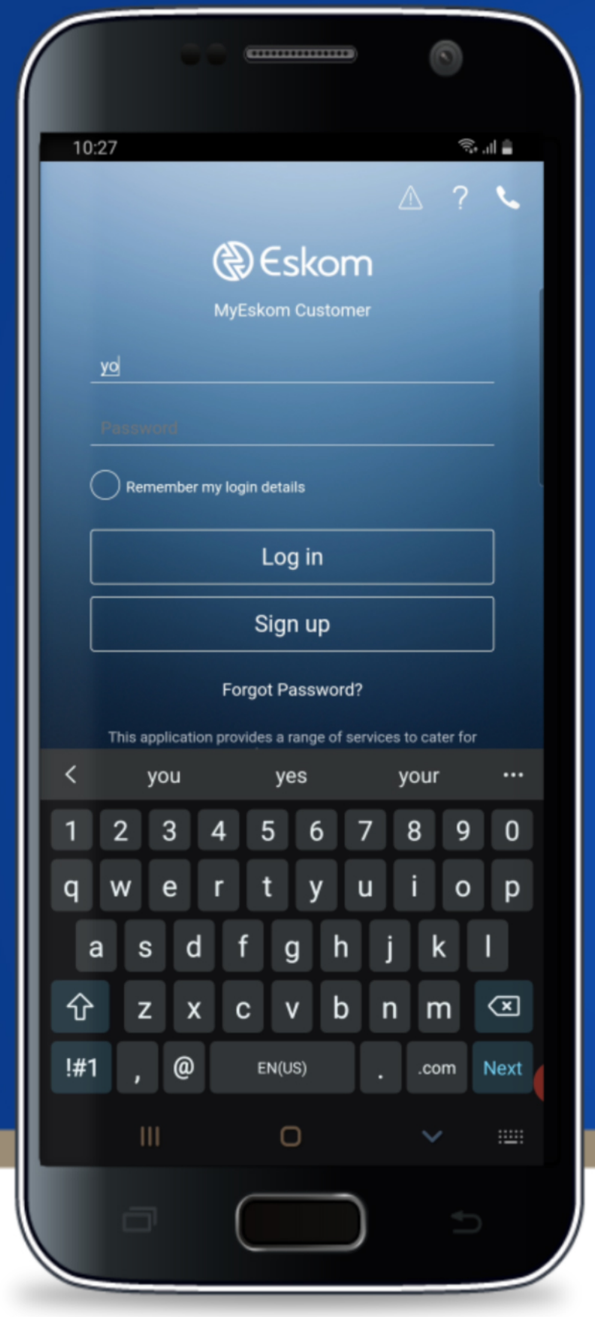
How to submit your meter reading via the

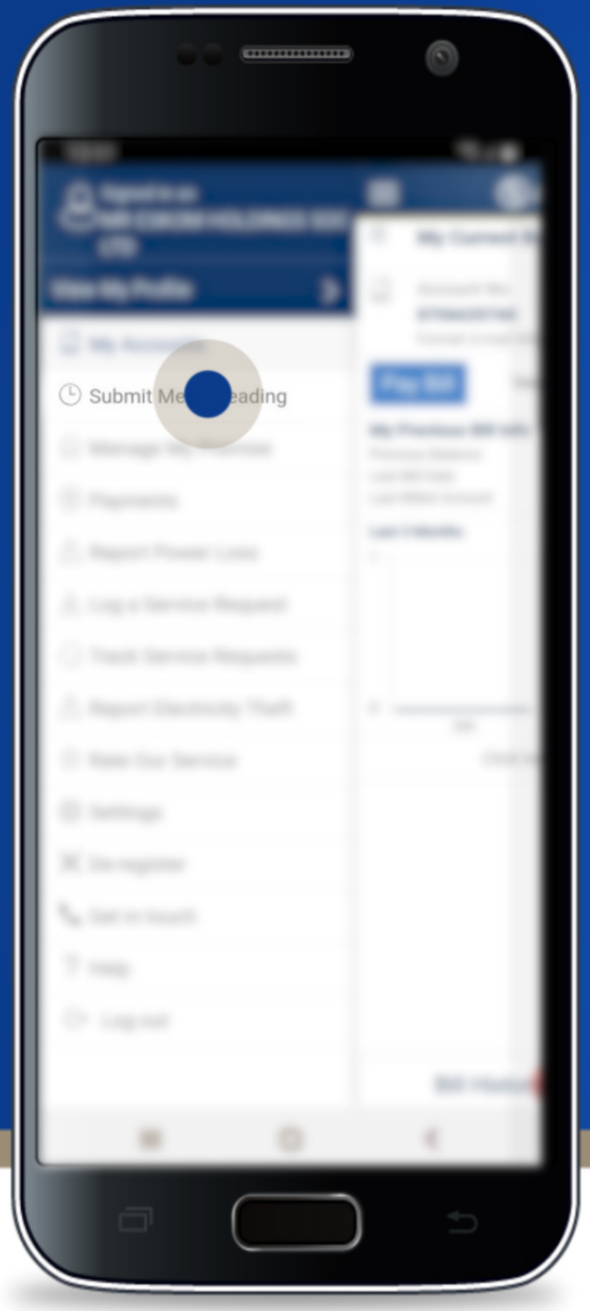
MyEskom Customer App



STEP 1

Login to
the MyEskom Customer App

Eskom



STEP 2

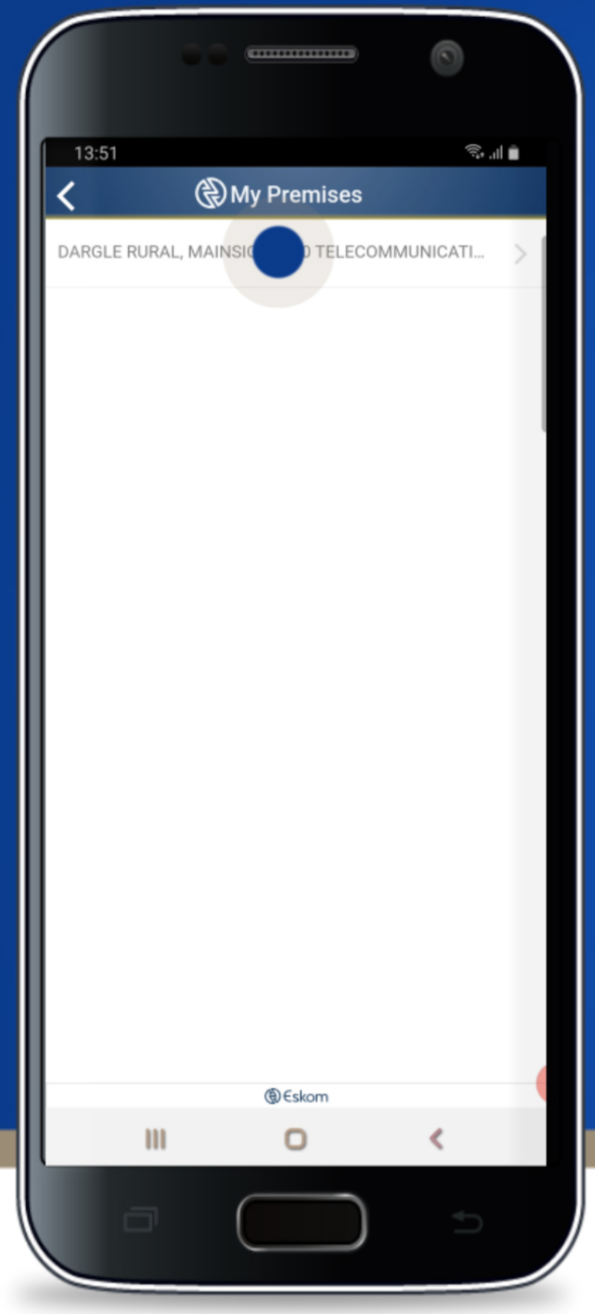
Tap the menu and select

Submit Meter Reading

STEP 3

Tap **Please select a premise**

Eskom



STEP 4

Select the premise for which you are submitting your meter reading

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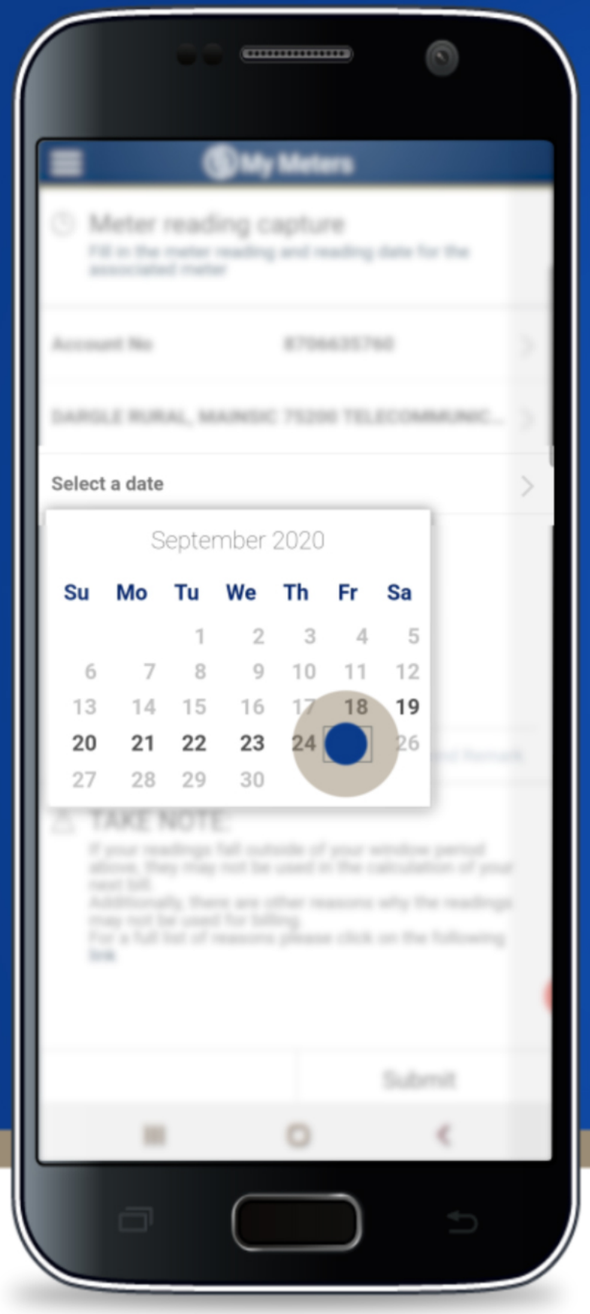

STEP 5

Tap **Select a date** to set your meter reading submission date

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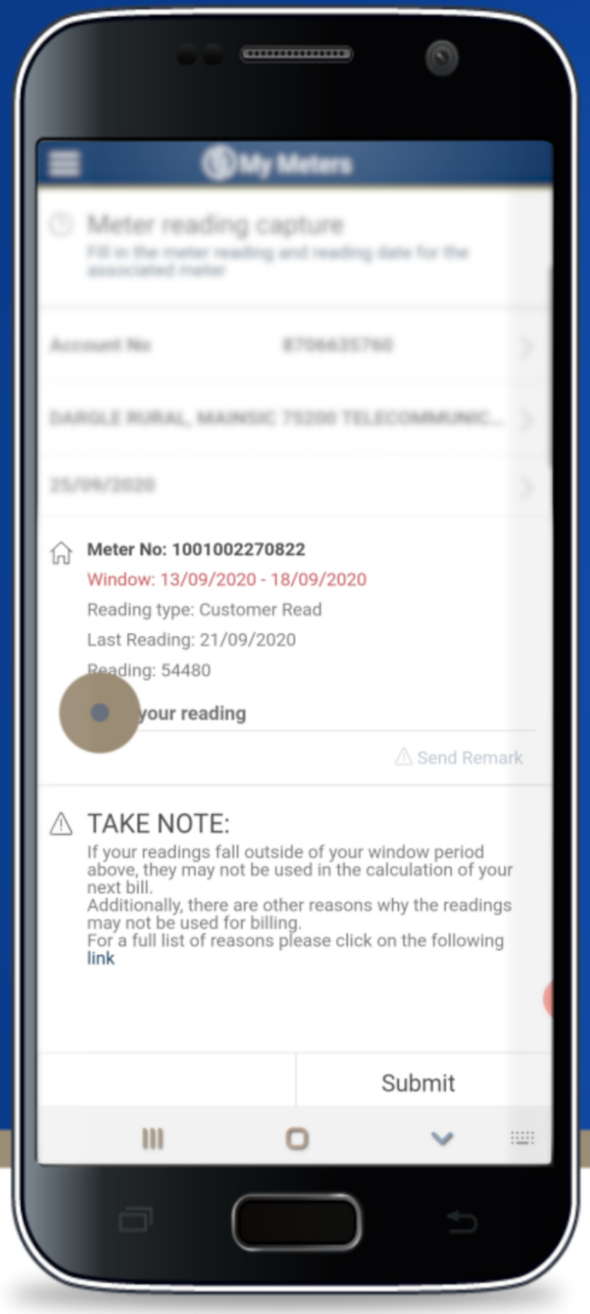

STEP 6

Tap **Enter your reading**

and type in the meter reading for your first meter

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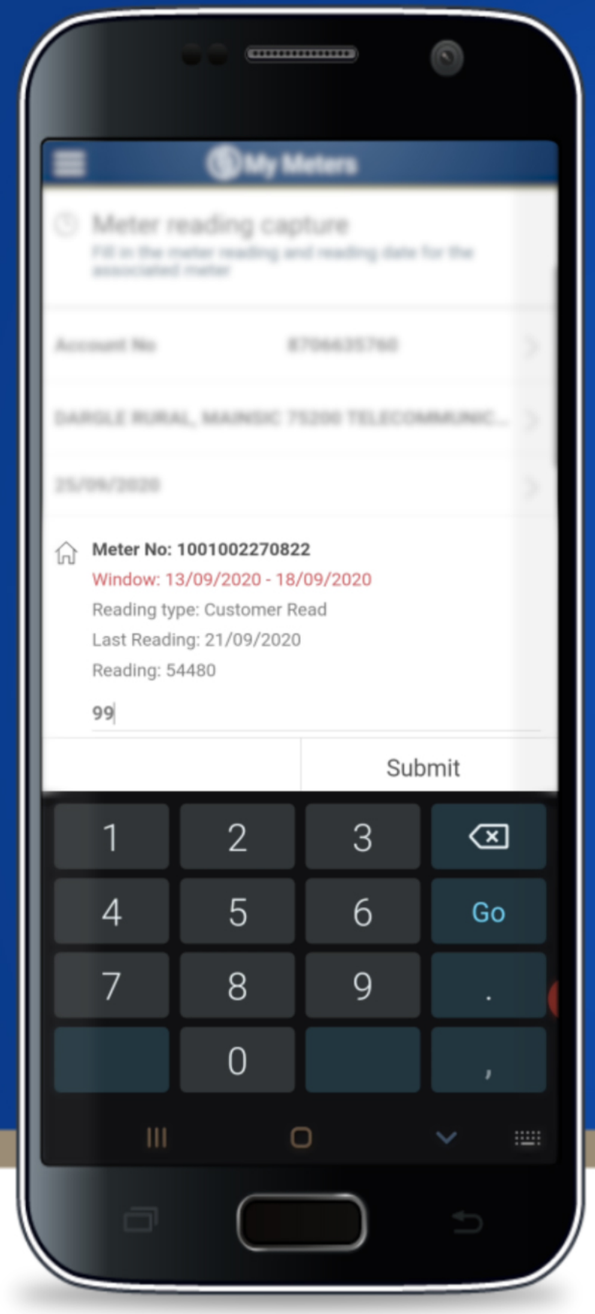
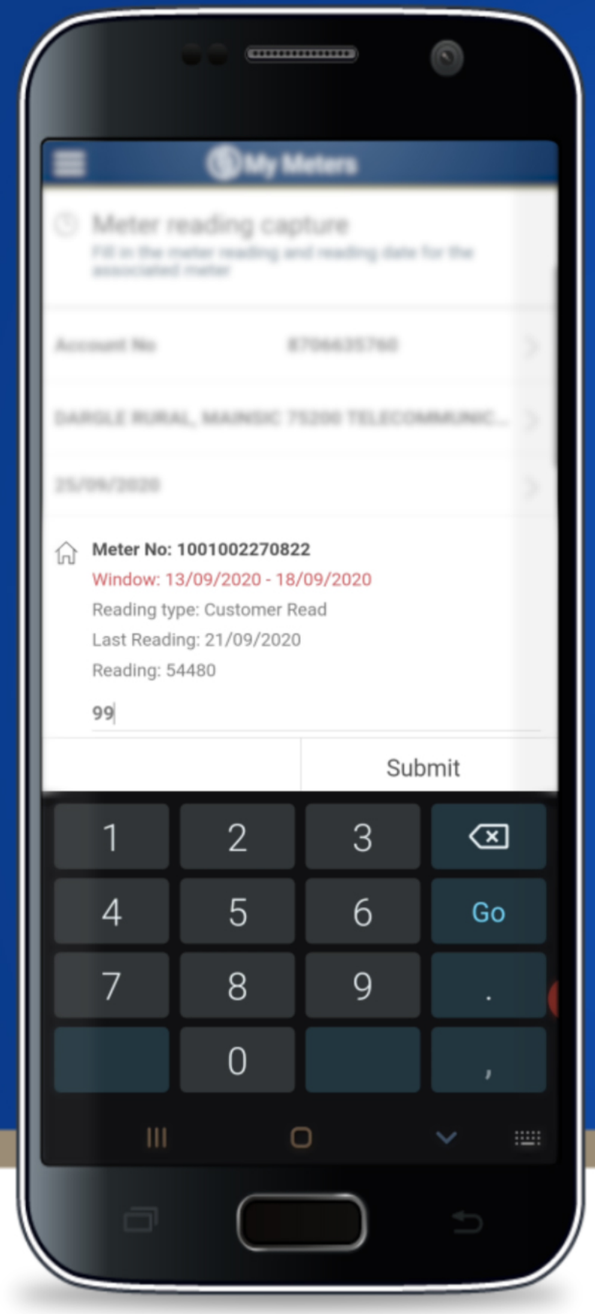


STEP 7

If you have a second meter reading to submit for the same premise, type in your **second meter reading** in the **Enter your reading** field

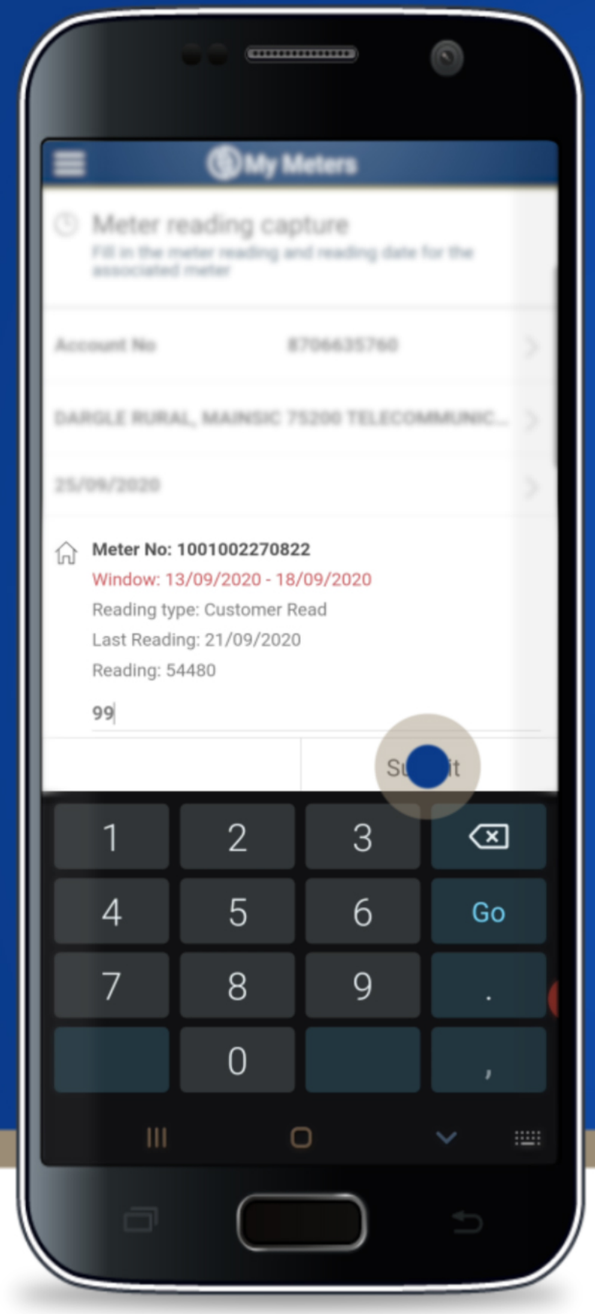
Eskom



STEP 8

If you have a **third meter reading** to submit for the same premise, type in your **third meter reading** in the **Enter your reading** field

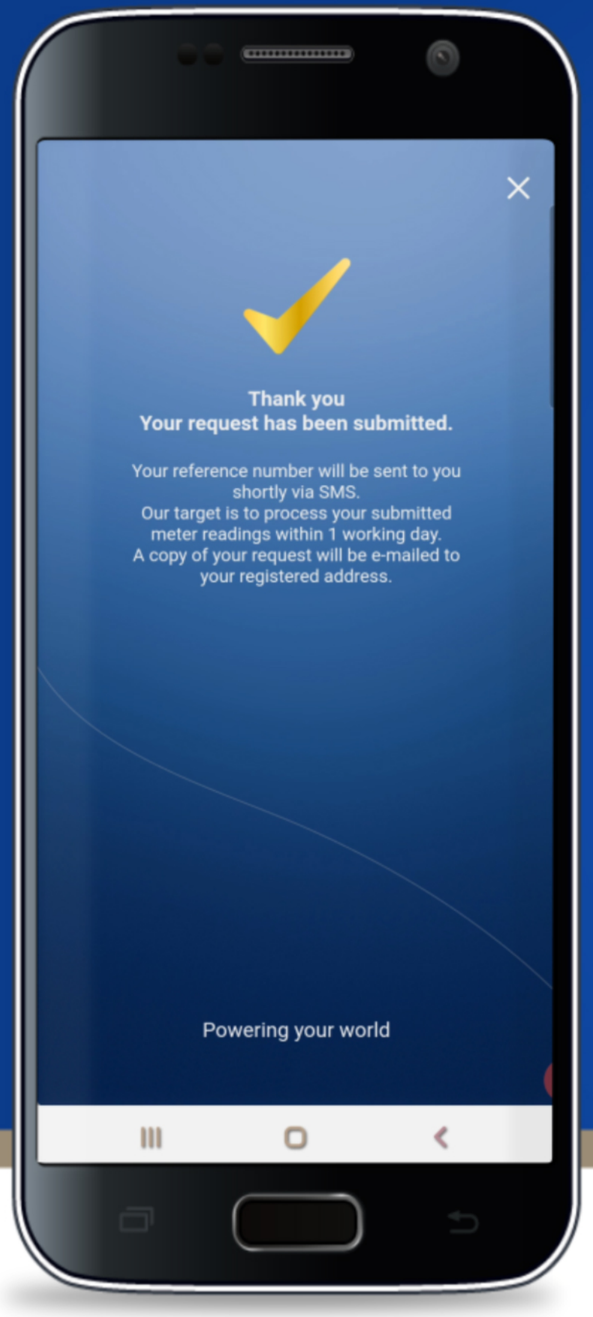
Eskom



STEP 9

Tap the **Submit** button

Eskom



STEP 10

You've successfully submitted your meter readings!

Check your **SMS** for your **reference number**

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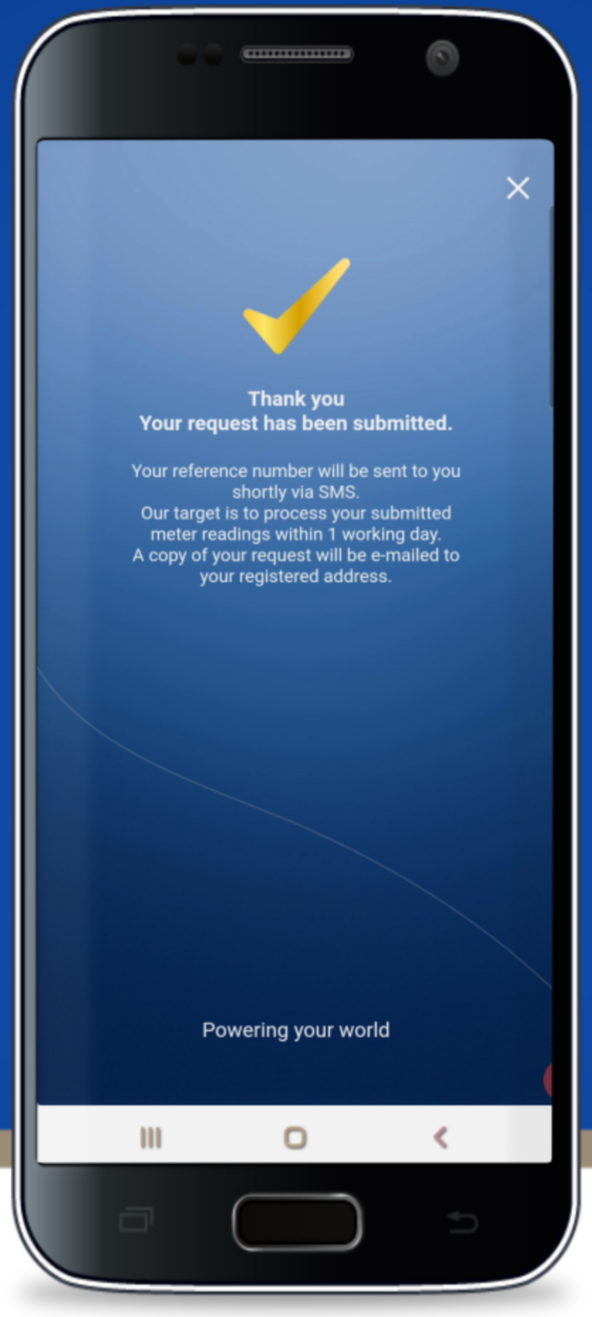
Thank you
Your request has been submitted.
Your reference number will be sent to you shortly via SMS.
Our target is to process your submitted meter readings within 1 working day.
A copy of your request will be e-mailed to your registered address.
Powering your world

Eskom