The 2021/22 Nersa-approved average price increase

The average tariff increase as approved by the National Energy Regulator of South Africa (Nersa) from 1 April 2021 for Eskom direct customers and from 1 July 2021 for municipalities is as follows:

<table>
<thead>
<tr>
<th>Customer Category</th>
<th>Average Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Standard Tariffs</td>
<td>15.06%</td>
</tr>
<tr>
<td>Municipal - 1 July 2021</td>
<td>17.80%</td>
</tr>
</tbody>
</table>

**Eskom Direct Customers**

- Key Industrial & Urban: Megaflex, Miniflex, Nightsave Urban, WEPS, Megaflex Gen,
- Other Tariff Charges | 15.06%
- Other Urban Business Rate, Public Lighting | 15.06%
- Affordability Subsidy | 14.75%
- Rural: Ruraflex Gen, Ruraflex, Nightsave Rural, Landrate, Landlight | 15.06%
- Homelight 20A | 15.06%
- Block 1 (0-350kWh) | 15.06%
- Block 2 (>350kWh) | 15.06%
- Homelight 60A | 15.06%
- Homepower | 15.06%

Also important to note that there are no tariff structural adjustments for 2021/22. The structural adjustments proposed by Eskom have been delayed, pending direction from NERSA.

From 1 April 2021, please refer to the website: [www.eskom.co.za/tariffs](http://www.eskom.co.za/tariffs) for customer impact tools and Eskom’s schedule of standard prices.