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Mr Calib Cassim
Acting Group Chief Executive Officer
Eskom Holdings SOC Ltd
PO Box 1091
Johannesburg
2000

Per Email: Calib.Cassim@Eskom.co.za

Dear Mr Cassim,

Approval of Eskom Retail Tariff and Structural Adjustment Application (ERTSA) and the Schedule of Tariffs for the period 01 April 2024 to 31 March 2025

On 14 December 2023, the National Energy Regulator of South Africa (NERSA), considered your application for the Eskom Retail Tariffs and Structural Adjustment (ERTSA) and the Schedule of Approved Tariffs and decided as follows:

1. Approve that the average tariff increases for the respective customer categories and affordability subsidy that must be recovered from industrial and urban customers, as outlined in Table 1 below The Schedule of Retail Tariffs for the various tariff categories be increased as follows:

Regulator Members:

Mr T Bukula (Chairperson) Ms Z Mpungose (Deputy Chairperson) *Adv NP Sithole (Chief Executive Officer)
*Mr N Gumede *Ms N Maseti *Mr MW Mkhize Ms T Semane Mr FK Sibanda Ms PN Sibiya
*Full-Time Regulator Members

2. **Table 1: Retail tariff adjustment (2024/25)**

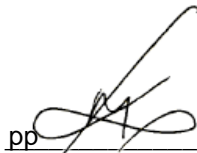
Customer Category	Average Increase
Total Standard Tariffs	12.74%
Municipal - 1 July 2024	12.72%
Eskom Direct Customers	
Key Industrial & Urban : Megaflex, Miniflex, Nighsave Urban, WEPS, Megaflex Gen	
Other Tariff Charges	
Other Tariff Charges	12.74%
Affordability Subsidy (Paid by Industrial and Urban Eskom Customers)	25.64%
Rural: Ruralflex, Nighsave Rural, Landrate, Landlight, Rurafex Gen	12.74%
Homelight 20A	
Block 1 (0-350kWh)	12.74%
Block 2 (>350kWh)	12.74%
Homelight 60A	12.74%
Homepower	12.74%

3. Approve the tariffs as outlined in the schedule of tariffs submitted by Eskom on 10 October 2023.

Note: Please note that the NERSA-approved tariffs are exclusive of the value-added tax (VAT), as the Minister of Finance determines the rate. The Minister of Finance last proclaimed a VAT increase in 2018, from 14% to 15%. Eskom will ensure that its approved Schedule of Standard Prices for 2024/25 is published on its website, communicated to all customers, and made easily available to the general public on request.

4. Eskom will ensure that its approved Schedule of Tariffs for 2024/25 is published on its website, communicated to all customers, and made easily available to the general public on request.

Yours sincerely,



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Adv. Nomalanga Sithole
Chief Executive Officer

Date: 21 December 2023