



THE 2024/25 NERSA-APPROVED AVERAGE PRICE INCREASE

On 14 December 2023, the National Energy Regulator of South Africa (NERSA) determined the 2024/25 tariff increase applicable to the Eskom direct customer tariffs from 1 April 2024 and to the Eskom tariffs for local authorities (municipalities) applicable from 1 July 2024 as follows:

Customer category	Percentage increase
Local authority tariff charges: 1 July 2024 - 30 June 2025	12,72%
Eskom direct customers: 1 April 2024 - 31 March 2025	
All tariff charges except the affordability subsidy charge	12,74%
Affordability subsidy charge*	25,24%

*The affordability subsidy charge is raised as a subsidy to the Homelight 20A tariff and is as determined by NERSA. The average increase applied to the key industrial and urban tariffs will be 13.29% due to the increase in the affordability subsidy charge.

There are no tariff structural changes for 2024/25, but Eskom is considering a tariff restructuring submission to NERSA for implementation in 2025/26.

Please visit www.eskom.co.za/tariffs for tools to analyse the changes due to the increases, the Schedule of Standard Prices, and the tariff rates in Excel format.