

## Addressing the national system frequency at acceptable limits

### Introduction

Load Providers that can respond within a notice period of 30 minutes to six hours to restore other reserves. This reserve remains utilised until it can be replaced by other capacity or for a maximum duration agreed with the supplier. It is contracted annually with the supplier and bid available day-ahead. It is required to ensure an acceptable day-ahead risk, and to allow time for cold reserve plant to be called up.

## What is offered?

Eskom will compensate Load Provider who qualify to participate and are able to reduce load.

# **Key features**

Minimum load entry level the greatest of 500kW or 15% of the average MW demand of the plant

- The SO can call on participating Load Providers, via the aggregator system, to reduce large chunks of load when required.
- Load Providers are scheduled a day ahead and dispatched on the day with a 30 minute notification period.
- Contracted Load Providers must reduce load on instruction for a minimum of 2 hours, once per day.
- 30 minute interval remote metering is a prerequisite.

 Load Providers are paid a standby payment + energy payment for load reduced.

## **Process details**

#### Step 1

E-mail Ferdi Becker (<u>BeckerF@eskom.co.za</u>) or Gary Dysel (DyselG@eskom.co.za) for more information

#### Step 2

Meet with an Eskom representative at your premises to facilitate your participation.

### Step 3

Sign a standard legal agreement with Eskom

#### Step 4

Register as an Eskom vendor (if you are a non-Eskom customer) that will enable you to receive payments

## **Contact details**

For more information, please feel free to contact either Ferdi Becker (<u>BeckerF@eskom.co.za</u>) or Gary Dysel (DyselG@eskom.co.za) directly.

