

Annexure B

CRITICAL PEAK PRICING PILOT PROGRAMME - PHASE 2 (CPP PILOT)

CUSTOMER APPLICATION FORM AND RULES DOCUMENT


This Application form and further information can be accessed from the Critical Peak Pricing website:
https://www.eskom.co.za/CustomerCare/TariffsAndCharges/Pages/Critical_Peak_Day_Pricing_Pilot_Project.aspx

Process

- This application form is open to all Eskom supplied (non-municipal) rural or urban large power customers on the Megaflex, Megaflex Gen, Miniflex, Ruraflex and Ruraflex Gen tariffs
- If you are interested in participating in the pilot programme please send an e-mail to the project management office at criticalpeakday@eskom.co.za or alternatively you are welcome to contact your Eskom Customer Executive or Customer Services official
- You are required to complete this application in full.
- Eskom will acknowledge receipt of the application and will contact you using the contact details that you provide.
- Eskom will evaluate the application based on a scored selection criteria and will respond to the applicant in the form of letter indicating whether the application has been accepted or declined.
- **Please submit your completed application form to criticalpeakday@eskom.co.za**

If this application is successful, this signed application form will be included as Annexure B in the Supplementary Agreement between ESKOM HOLDINGS SOC LTD and THE CUSTOMER relating to the Critical Peak Pricing pilot tariff.


Initials _____

	Application to participate in the Critical Peak Pricing (CPP) Pilot Phase 2	Template identifier	240-xxxxxxx	Rev	0
		Document identifier	240-156267360		
		Effective date	April 2020		
		Review date	March 2021		

The following are the rules set out for the CPP Pilot

- This pilot is for all Eskom supplied (non-municipal) rural or urban large power customers on the Megaflex, Megaflex Gen, Miniflex, Ruraflex and Ruraflex Gen tariffs, with half hourly time of use metering.
- Participation in the CPP pilot is voluntary. Customers choosing not to participate will remain on their current tariff.
- Applicants will be evaluated on whether they qualify based on the criteria of size of demand reduction, comeback load, customer growth in non-critical hours, CPP option take-up (8 or 16 hour option) and readiness to participate in the pilot.
- In the event of over subscription of customers applying for the pilot tariff, customers' scores will be ranked and those with the highest scores as per the above criteria will be chosen to participate in this pilot.
- This entire pilot programme will be capped at 500MW load reduction, and reviewed thereafter.
- Customers selected for the pilot will not be charged a tariff conversion fee.
- The customer will be required to remain on the CPP tariff option for at least 12 months, as is the existing policy for any standard tariff conversions.
- The customer will have to choose between the 16 hour and 8 hour option for participation.
- The nominated point of deliveries (PODs) under a single customer account that will participate in the pilot tariff will have to be on the same CPP tariff option (i.e. either the 16 hour option or 8 hour option for all the nominated PODs for pilot participation). The remaining PODs under a single account not participating in the pilot tariff will remain on the existing standard tariff.
- The customer shall not be excluded from any load reduction (shedding or curtailment) requirements while participating in this Critical Peak Pricing tariff pilot. Should the customer be called on to reduce load (for a declared system emergency) under load reduction on a declared critical peak day, the customer must at minimum reduce load based on their load reduction commitments.
- For customers who convert to the CPP pilot tariff options, all provision of their Electricity Supply Agreement shall continue and remain in full force and effect, except for the changes set out and agreed to in the Supplementary Agreement relating to the CPP pilot tariff.
- The customer shall be required to remain within the contracted notified maximum demand (NMD). Any exceedance of the demand due to comeback load caused by the critical peak day event/s will be evaluated by Eskom on a case-by-case basis; however there is no commitment from Eskom to permit such exceedance of the NMD.
- The customer shall not shift load between point/s of delivery POD(s) during critical peak periods to their other point/s of delivery while on the CPP pilot tariff.
- Should the customer shift load between point/s of delivery on this pilot tariff, Eskom reserves the right to cancel the Supplementary Agreement, reverse all Critical Peak Pricing tariff energy

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charges, revert the customer to their standard tariff at the commencement of the pilot agreement and rebill the customer.

- Customers cannot receive double benefits from Eskom for the same energy reduced at the same time; therefore the customer cannot be on any other Eskom demand response programme.
- The customer may only choose one demand response programme to participate in during this pilot.
- Customers currently contracted to any other Eskom demand response programme will be excluded from participating in this pilot.
- Customers participating in the pilot shall have an updated Electricity Supply Agreement (not older than 10 years) containing Eskom's latest Terms and Conditions.
- ESKOM will limit the number of Critical Peak hours to a maximum of 400 hours annually and will not declare more than 2 (two) consecutive days as Critical Peak Days notwithstanding the continuation of constraints on Eskom's interconnected power system.
- ESKOM shall notify the customer not less than 24 (twenty-four) hours prior to the occurrence of Critical Peak Hours via electronic messaging to the contact persons for notifications, which are as provided by the customer below under the primary, secondary and back-up contact details.

DETAILS OF APPLICANT (ESKOM CUSTOMERS ONLY)	
	Reference Number (<i>to be completed by Eskom</i>):
Customer Name (as it appears on the electricity bill)	
Postal address:	
Name of Applicant	
Designation of Applicant	
Contact Number	
Email address:	

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CONTACT INFORMATION FOR CPP NOTIFICATIONS

CONTACT PERSON 1	Primary contact person's name	
	Primary contact person's e-mail address	
	Primary contact person's cell phone number	
	Primary contact person's landline telephone number	

CONTACT PERSON 2	Secondary contact person's name	
	Secondary contact person's e-mail address	
	Secondary contact person's cell phone number	
	Secondary contact person's landline telephone number	

CONTACT PERSON 3	Back-up contact person's name	
	Back-up contact person's e-mail address	
	Back-up contact person's cell phone number	
	Back-up contact person's landline telephone number	

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TECHNICAL INFORMATION

Table 1 must be completed for all premises which **will participate in the pilot programme**.

Below is the explanation for input in Table 1:


1. Account / Premise ID	Please fill in the Account ID and premise ID as it appears on the electricity bill.
2. Usage of installation	Indicate what is the use of your supply point which will be participating in the programme (example: irrigation/ mining)
3. Capacity of the premise (kVA)	Indicate what is the installed capacity of the premise, in kVA.
4. Average load reduction expected during critical peak periods (kW/kVA).	State the average kW / kVA that will be reduced for the duration of a critical peak event.
5. Percentage comeback load	Indicate the percentage of total load reduced on a critical peak day that will be brought back in the non-critical period.
6. Time-of-use breakdown of comeback load	Indicate the percentage of peak, standard and off peak comeback loads that will be brought back during non-critical periods. This will total 100% (use 0% if there is no comeback load).
7. Expected increase in annual consumption (kWh)	If you expect an increase in consumption as a result of the lower energy rates during non-critical periods, please indicate the additional energy that will be consumed per annum in MWh/GWh (If no additional energy will be consumed, indicate zero).

Initials _____

Table 1: Technical information for accounts / premises participating in the pilot.

(1) Account / Premise IDs		(2) Primary use of installation	(3) Total installed capacity (kVA)	(4) Average load reduction during critical peak periods (kW or kVA)	(5) % of total load reduced that will be brought back in non-critical periods	(6) % Comeback load (0-100%)			(7) State overall increase in annual consumption
						% Peak	% Standard	% Off peak	
1	Account ID:								
	Premise ID:								
2	Account ID:								
	Premise ID:								
3	Account ID:								
	Premise ID:								
4	Account ID:								
	Premise ID:								
5	Account ID:								
	Premise ID:								
6	Account ID:								
	Premise ID:								
7	Account ID:								
	Premise ID:								
8	Account ID:								
	Premise ID:								

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Further information required: Please complete below.	
8. Which of the following options would you be interested to participate in?	<ul style="list-style-type: none"> ▪ Option 1: - 8 hours/day (6am - 2pm), 50 days/year. <input type="checkbox"/> ▪ Option 2: - 16 hours/day (6am - 10pm), 25 days/year <input type="checkbox"/>
9. If your preferred option (above) is not available, would you like to be considered for the other option?	Yes <input type="checkbox"/> No <input type="checkbox"/>
10. How soon will you be able to start participating if selected for the pilot programme?	
11. Are you participating in any other demand management programmes with Eskom?	Yes <input type="checkbox"/> No <input type="checkbox"/>
12. If yes, please list the programme/s	

Table 2: List all other Eskom Accounts for the same company / entity which will not be participating in the CPP pilot.

	Account ID	Account name
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

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Signed for and on behalf of the CUSTOMER by the signatory below who warrants that he/she is duly authorised.

Signature: _____

Name: _____

Title: _____

Date: _____

As Witness: -----

Signed for and on behalf of ESKOM by the signatory below who warrants that he is duly authorised.

Signature: _____

Name: _____

Title: _____

Date: _____

As Witness: -----